



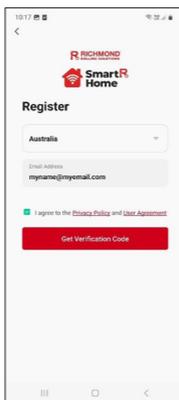
QUICK OPERATION MANUAL

Please read this manual carefully before using the device and keep this handy.



REGISTER A NEW ACCOUNT

Register a new account if you are not already registered.



Enter a valid email address.

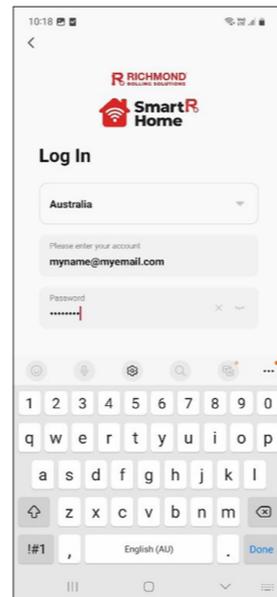


Use the email code to verify

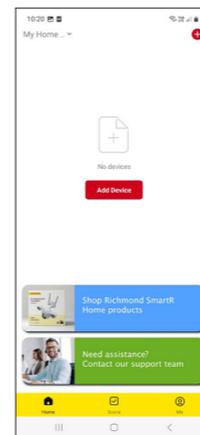


Set Password.

LOG IN WITH EXISTING ACCOUNT



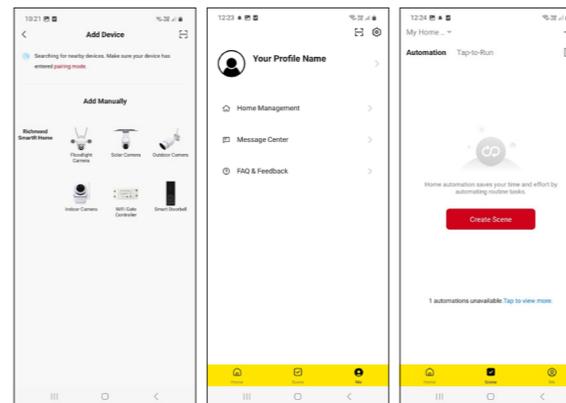
Once you have a registered account, tap "Log in", to enter the log in screen. Enter your registered email and password to log into the SmartR Home App.



SMARTR HOME HOME SCREEN

Once logged in the Home Screen will be your default view. From here you can...

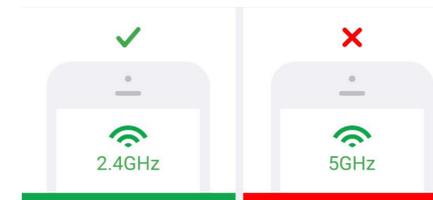
- Add and manage devices
- Operate existing devices
- Access various menus
- Set up your user profile
- Manage notifications
- View the Richmond Website
- Contact Richmond Gate Support



READY TO START ADDING SMARTR HOME DEVICES?

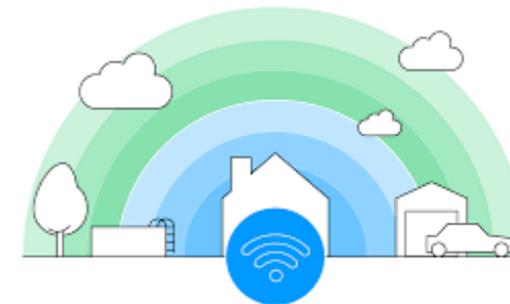
Just check two things...

- 1 - MAKE SURE YOUR WIFI IS SET TO 2.4GHZ**
The SmartR Home range will not operate on 5GHz networks.



- 2 - MAKE SURE YOUR DEVICES ARE WITHIN WIFI RANGE.**

If your devices are not within range of your wifi coverage you won't be able to connect your device to the app and you will need to either reposition your wifi router or SmartR home in order to connect device.

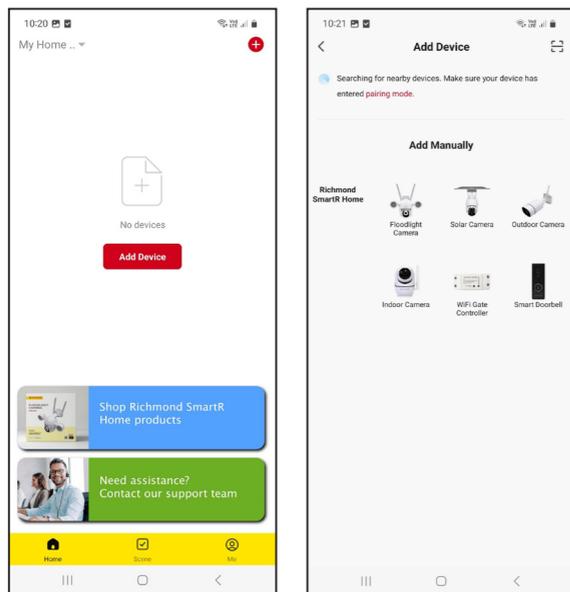


ADDING A DEVICE

All devices are added from the Home screen.

Use the “Add Device” button or the + symbol. You can now select from the allowed devices.

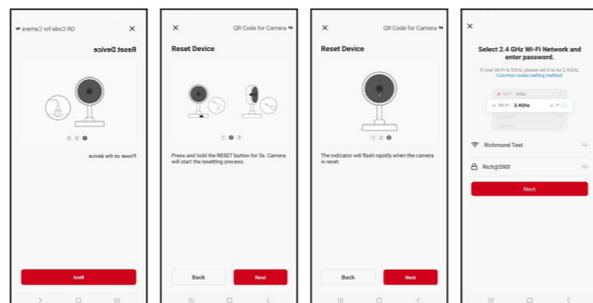
Multiples of each device type can be added. Follow the on-screen instructions to pair the devices and add them to your Home screen.



PAIRING YOUR DEVICE

Follow the on-screen instructions to pair the devices and add them to your Home screen.

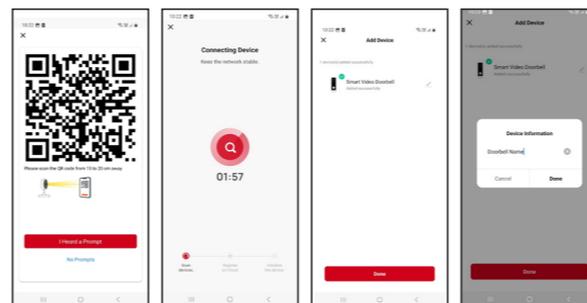
- Power the device
- Reset the device to enter pairing mode.
- A verbal prompt or flashing LED will indicate the device has been reset.
- Select your WiFi network and enter your password.



PAIRING YOUR DEVICE

Follow the on-screen instructions to pair the devices and add them to your Home screen.

- Devices without a camera will begin pairing.
- Devices with a camera, scan the on-screen QR code. A tone will sound once scanned correctly. Click “I Heard a Prompt” to begin pairing.
- The SmartR App will scan and pair the device.
- Once connected, the device can be renamed before being added to your Home screen for use.



FAQ

Fail to add device during pairing?

Please make sure the mobile phone and device are connected to 2.4GHz WiFi. Make sure the correct Wi-Fi password is entered.

Still fail to add device after re-scanning?

If fail to pair device, it is recommended to restart the device or power off the device, and try again.

The device is Offline or unable to function?

Check for weak Wi-Fi signal. You can place the camera close to the router, If it still doesn't work, reset the device, and add it again.

Device is still on the list after resetting the device?

The device resetting only resets the camera's network configuration and not the configuration on the App. You must log into the App to delete the camera from the list.

How to connect the camera to another router?

First log into the App to delete and reset the device, and configure the device again through the App.

The device is Online and has an alarm event, but the mobile phone cannot receive the information?

First confirm that App allows notification in the settings of your mobile phone. Under normal circumstances, when movement is detected, a message will appear in the notification bar of your mobile phone. Set a notification sound or vibration in your mobile phone settings.

FURTHER ASSISTANCE

For further product information and assistance please contact your closest Richmond Rolling Solutions branch. You can also check out the Richmond youtube channel for more videos on how to get more out of your SmartR App and devices.



1300 474 246
richmondau.com